

## Plaza Hotel - Chef De Partie Job Description

Job Title: Chef De Partie

**Department:** Plaza Kitchen

**Responsible To:** Sous Chef / Head Chef

Main Purpose of Job: The efficient and professional running of your everyday assigned work laid down by your

Head Chef and Sous Chef.

## **Responsibilities & Main Duties**

• To be responsible for cleaning as you go in your section of the kitchen and clean with proper detergent and keep proper records of all work and personal hygiene.

- To maintain the standards within the department in accordance with quality systems agreed.
- To be responsible for the full implementation of HACCP while on duty, by being up to date on current legislation and keeping proper records.
- To organise and direct (where necessary) the service of your section.
- To ensure that all reasonable care is taken for the health and safety of yourself and other employees in the kitchen area.
- To know where SOP manual is and what it contains.
- To observe all safety rules and procedures.
- To attend monthly departmental meetings.
- To report any faulty equipment.
- To work at all times in a professional manner.
- Prepare your duties as laid out in SOP manual.
- To carry out such duties as the management or head chef or second chef requires.
- To meet the department goals and objectives in regard of gross profit margins, menu planning and standard of food presentation and kitchen hygiene.
- To comply with Irelands Best and to remember that everyone you come in contact with is a potential customer and to comply with Irelands Best Policies on:
- The Internal/External customer Service Recovery Customer Feedback

## **Customer Care**

## "We will offer our guests a great hotel experience with genuine friendly service".

- 1. To ensure the highest standards of service and customer care are offered at all times.
- 2. To ensure the delivery of these services also meets the highest operational standards set out by industry as best practice.
- 3. To continually strive for service improvements within your department.
- 4. To adhere to the core values of the hotel and to cooperate, assist & serve all other departments in the hotel
- 5. To handle concerns & complaints from customers in a professional and tactful manner.
- 6. To provide hands on delivery of advice & knowledge to customers.